



3713

PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
)
Vashi et al.) Confirmation No. 1261
)
Serial No.: **09/638,771**) Art Unit: **3713**
)
Filed: **August 15, 2000**) Examiner: **Kathleen M. Christman**
)
For: **Versatile Resource Computer-**)
Based Training System)

INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

The citation of information on the attached Form PTO-1449, "List of Art Cited by Applicant" is made pursuant to 37 C.F.R. §§ 1.56, 1.97, and 1.98. A copy of each cited item is enclosed. Also enclosed is a check in the amount of \$180.00 for consideration of this Information Disclosure Statement.

The citation of this information does not constitute an admission of priority or that any cited item is available as a reference, or a waiver of any right the applicant may have under applicable statutes, Rules of Practice in patent cases, or otherwise.

Respectfully submitted,

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Reg. No. 48,394

10/28/2004 EAREGAY1 00000087 09638771

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K&S Docket: 07117.105007 US
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on October 25, 2004.

Robert T. Neufeld, Reg. No. 48,394

FORM PTO-1449, Adapted

LIST OF INFORMATION DISCLOSED BY APPLICANT*(Use several sheets if necessary)*ATTY. DOCKET NO.
03117.105007SERIAL NO.
09/638,771FILING DATE
August 15, 2000APPLICANT
Vashi et al.GROUP
3713**U.S. PATENT DOCUMENTS**

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA	5,100,329	3/31/1992	Deesen et al.			11/27/1990
	AB	6,775,377 B2	8/10/2004	McIlwaine et al.			7/18/2002
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
	AJ						
	AK						
	AL						
	AM						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	NAME	TRANSLATION	
						YES	NO.
	AN						
	AO						

OTHER REFERENCES *(Including Author, Title, Date, Pertinent Pages, Etc.)*

	AP	Affidavit of John McIlwaine dated September 20, 2004
	AQ	Star Trainer; <i>Simulation Training for Call Center Agents</i>

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.